



Collision Position Statement

March 9, 2026

PRE & POST DIAGNOSTIC SCANNING DURING A COLLISION REPAIR REQUIRED

General Motors (GM) vehicles, systems, and components are engineered, tested, and manufactured to help protect vehicle occupants and deliver the safety, durability, and performance expected of Chevrolet, Buick, GMC, and Cadillac vehicles. GM Genuine Parts are designed, engineered, tested, and validated by GM.

Why Scanning is Critical

General Motors takes the position that all vehicles being assessed for collision damage repairs must be tested (Pre Scan) for Diagnostic Trouble Codes (DTCs) during the repair estimation to identify the required repairs. Additionally, the vehicle must be retested (Post Scan) after all repairs are complete to verify that the faults have been repaired, and new faults have not been introduced during repairs.

Even minor body damage or glass replacement may result in damage to one or more safety-related systems on the vehicle. Any action that results in loss of battery-supplied voltage and disconnection of electrical circuits requires that the vehicle is subsequently tested to ensure proper electrical function.

Many safety and security-related components, sensors and Electronic Control Units (ECUs) require calibration and/or learns when replaced. These systems must be repaired according to the corresponding GM repair procedures in Service Information (GMSi).



Technology Supported Diagnostic Aids

- General Motors states that the method to correctly identify vehicle diagnostic trouble codes (DTCs) is by using the appropriate GM Techline Diagnostic Software, which can scan a vehicle for all DTCs in one operation. GM does not recommend the use of other scan tools and cannot guarantee or endorse their accuracy.
- GMSi is the factory source for all diagnostic and repair procedures, wiring diagrams, and associated repair information.
- GM Service Programming System (SPS) is the ECU programming application that provides calibration updates and guided learn procedures where required.
- Any repairs performed without using Genuine GM Parts and not following published GM collision repair procedures may result in erroneous DTCs and expose vehicle owners and occupants to unnecessary risk. GM collision repair information can be accessed for free on genuinegmparts.com or is available through a GMSi subscription.

How to obtain GM diagnostic and flash programming software and service information in North America

- The Internet-based subscription service for GM service information, vehicle calibrations, diagnostic software and diagnostic software updates can be found at: www.acdelcotds.com/subscriptions

Warranty and Service Plan Implications

Any damage, failure, or nonperformance arising from the installation or presence of non-GM (aftermarket, salvage, recycled, reconditioned, or other) parts, accessories, or modifications is NOT COVERED under the GM New Vehicle Limited Warranty or any GM service plans. To ensure continued warranty coverage, GM requires that collision, structural, and system dependent repairs utilize GM OE parts and GM-approved procedures.

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